



Liability, Damage, and Repair Service

Liability Damage Repair (LDR): LDR is included with every rental instrument. As long as you are current with your payment, you will not be liable for damage under certain conditions. Hillje Music Centers, LLC will maintain the instrument in playing condition providing damages are not willful or due to negligence.

Coverage includes dents & cracks on band instruments as well as broken bridges, cracks, bow rehairs and one set of strings per year on orchestra instruments. Coverage for percussion instruments includes damaged hardware, stripped screws and other needed repair as determined by our repair technicians.

Coverage does not include lacquer or plating, reeds, straps, cases, mouthpieces, lubricants, heads, etc. If the instrument is destroyed by fire or is stolen through forced entry during the term of your rental, it will either be replaced with like-condition merchandise or the rental agreement will be cancelled at the company's discretion. You must provide us with a notarized police report to substantiate the event of fire or forced entry. There is no loss deductible dollar amount.

Theft by forced entry does not include disappearances from school band or orchestra rooms if the instrument is not contained in a locked locker or any other circumstances in which breaking and entering is not a factor. It also does not include theft from a vehicle as the instrument should never be left in a vehicle. Furthermore, it does not include loss of accessories such as violin bows, reeds, mouthpieces, straps, lubricants, mallets, sticks or other expendable items.

Should the instrument be destroyed by fire or lost due to forced entry, you must provide the notarized police report within ten (10) working days of the incident.

All repairs or replacement must be made by Hillje Music Centers, LLC. Any damage or alterations caused by other repair shops will void this agreement. This agreement is also void if you are not current with your Total Monthly Payment.